



**ROYAL ORCHID HOTELS LTD.,**

Regd. Office :  
1, Golf Avenue, Adjoining KGA Golf Course,  
HAL Airport Road, Kodihalli, Bangalore - 560 008, India.  
T +91 80 41783000, F : +91 80 252 03366  
www.royalorchidhotels.com  
CIN : L55101KA1986PLC007392  
email : investors@royalorchidhotels.com

**Date: January 08, 2020**

**To,  
The Manager,  
Listing Compliance,  
Department of Corporate Services,  
BSE Limited,  
Floor 25, P. J. Towers,  
Dalal Street,  
Mumbai – 400 001  
BSE Scrip Code: 532699**

**To,  
The Manager,  
Listing Compliance,  
Department of Corporate Services,  
National Stock Exchange of India Limited,  
Exchange Plaza, Plot no. C/1, G Block  
Bandra Kurla Complex, Bandra (E)  
Mumbai – 400 051  
NSE Scrip Symbol: ROHLTD**

Dear Sir/Madam,

**Subject: Submission of Quarterly Statement of Investor Complaints/Grievances for the quarter ended 31.12.2019**

In compliance with the provision of Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, kindly find below the “Statement of Investor Complaints/Grievances”, for quarter ended on December 31, 2019.

<b>S. No.</b>	<b>Particulars</b>	<b>No. of Complaints</b>
1	Investor complaints pending at the beginning of the Quarter	NIL
2	Investor complaints received during the Quarter	NIL
3	Investor complaints disposed of during the Quarter	NIL
4	Investor complaints remaining unresolved at the end of Quarter	NIL

Further, the details received from the Registrar and Share Transfer Agent is also enclosed herewith for your reference, you are requested to take the same on record.

Thanking you,

For **ROYAL ORCHID HOTELS LIMITED**

**RANABIR SANYAL  
COMPANY SECRETARY & COMPLIANCE OFFICER  
FCS-7814  
Encl: As above**

IRMSPL/IG/19-Q4/048-ROY

DATE: 03/01/2020

The Company Secretary  
M/s ROYAL ORCHID HOTELS LIMITED  
1 GOLF AVENUE  
ADJOINING THE KGA GOLF COURSE  
  
BANGALORE 560008

Dear Sir/Madam,

Sub : Report on Redressal of Investor Complaints  
Period : 01/10/2019 To 31/12/2019  
ISIN : INE283H01019 BSE-Script-Code: 532699

We furnish below the details of complaints received and redressed for the aforesaid period.

Opening Balance Pending as at 01/10/2019	Received during the quarter	Disposed off during the quarter on or before 31/12/2019	Unresolved Pending as on 31/12/2019	Disposed off during 01/01/2020 To 02/01/2020
Nil	Nil	Nil	Nil	Nil

Summary of complaints:

1. Non-receipt of Refund Order/Allotment letter : Nil
2. Non-receipt of Dividend/Interest on shares/Debentures/  
Fixed deposits/maturity amount on debentures : Nil
3. Non-receipt of Share Certificates : Nil
4. Non-receipt of Annual report/Rights forms/Bonus shares/  
Interest on delayed refund/Dividend and Interest : Nil
5. Others : Nil

Thanking You,

Yours faithfully,  
for INTEGRATED REGISTRY MANAGEMENT SERVICES PRIVATE LTD

Authorised Signatory

**INTEGRATED REGISTRY MANAGEMENT SERVICES PRIVATE LTD**

#30, Ramana Residency, 4<sup>th</sup> Cross, Sampige Road, Malleswaram, Bangalore - 560 003.

Phone No.: 080 2346 0815 to 818 Fax No.: 080 2346 0819 Email ID: irg@integratedindia.in

Regd. Office: 2<sup>nd</sup> Floor, Kences Towers, No.1, Ramakrishna Street, North Usman Road, T. Nagar, Chennai - 600 017

CIN : U74900TN2015PTC101466 ; SEBI Regn No: INR000000544

“Appointment of a nominee for the shares held by you is not an option but your right!! Please exercise your right to nominate”